



Little Mountain Place Memorandum

To: Families and Friends
From: Angela Millar
Date: March 20, 2020
Re: COVID-19 Update

Dear Families and Friends,

We have been given direction by Vancouver Coastal Health that we must further restrict visitors, except compassionate care for residents who are actively dying, in order to prevent the spread of coronavirus. We recognize that stricter limitations on visitors has the potential to increase anxiety for residents and families, as well as put additional pressure on our staff where families provide invaluable support with activities of daily living and non-clinical care to support their loved ones – however, in an effort to control transmission, it is essential. Our nursing staff are available to answer any care questions and will keep you up to date of any concerns as they normally do.

Please see contacts:

2 North – 778-288-7139

SCU – 778-288-7437

3 North – 778-288-7769

3 South- 778-288-7769

We have purchased two additional tablets in order to help families virtually connect and we have an online scheduling system. Our social worker and leisure team will be supporting this endeavor. Please feel free to go to our website <http://littlemountaincare.org> and click on CONNECT in order to schedule a Zoom video call. All the directions are very clear and easy to use.

Our Medical Co-ordinator, Dr Sue Turgeon will be available to speak with families if they have questions of a medical nature. Physicians and our NP will continue to provide regular care for Little Mountain residents using virtual technology to minimize the need for on-site visits. Vancouver Coastal Health has prepared a Rapid Response Team to assist staff in the event of a coronavirus infection at Little Mountain. Although there is no specific treatment for coronavirus, with good supportive care many residents will pull through and survive the infection.

These are extraordinary times where challenging decisions must be made. I realize this is an extremely difficult time for you as well.

Thank you for your understanding and support in keeping your loved ones and the dedicated staff who care for them safe.