



Little Mountain Residential Care & Housing Society

FAMILY/RESIDENT FORUM

Minutes

Date: Wednesday, September 25th, 2019 from 2:40 to 3:04 p.m.
 Location: LMP Activity Area
 Staff: Angela Millar
 Barbara Stafford (recording)
 Family and Residents: 6 Resident and Family Members

#	TOPIC	INFORMATION/DISCUSSION	ACTION
1.	Renovation updates – SCU kitchen	<p>The renovation is expected to take an additional two weeks due to a design issue with the plumbing.</p> <p>We had to rush out information to the residents and family members and will continue to provide updates as the renovation progresses.</p>	Updates to be sent out to residents and family members
2.	Resident and Family Handbook - update	<p>A draft of the updated handbook is nearly ready. One of our family members, Fabiola, will review the book and give us some feedback. Angela would like feed back from 4 additional family members. We are going to have the Handbook and Newsletter translated to Chinese – we are just looking for someone who can do this for us.</p>	Look for a translator for the Handbook and Newsletter
3.	Resident & Family Forum – change in meeting time	<p>Angela asked those who were in attendance if they were interested in changing the time of the forum. Those present were happy to keep the 2:30 start time.</p> <p>As requested, these minutes will be posted on the website.</p> <p>Family asked for more communication to be sent out. Angela committed to sending out communication by email more consistently and to have the information sent out two weeks in advance.</p> <p>Angela will speak to the staff to encourage more of the residents attend.</p>	Post the Resident and Family Forum meeting minutes on the website

	<p>What's new</p>	<p>BC Housing subsidizes LMC which is an independent living building. Adanac Park Lodge, Little Mountain Court and Little Mountain Place are all part of one society.</p> <p>There was an EGM on September 23 to vote on changing our bylaws and constitution to line up with all the other societies, as suggested by BC Housing. Unfortunately, some society members did not vote for the changes. BC Housing had offered us over \$300,000.00 to fix Little Mountain Court and Place. We had hired an engineer to review LMC and LMP to identify any deficiencies. The most important work was identified between \$300 and \$400K. BC Housing was going to give us the money to start the upgrades in the next few months, but the vote failed.</p> <p>We will need to work with our society members. They are upset about some things that had happened in the past. It is unfortunate that the emotions, passion and frustration got so high – that the vote failed and we cannot receive the money to repair our buildings. Everyone does deserve a voice. Angela has agreed we need to improve our communication and she is asking everyone to work with us and communicate any ideas.</p> <p>Whatever the issues are we need to move forward for the safety and care of our tenants and residents.</p> <p>If the Family Council would like Angela to speak at their meeting, she is happy to. She currently meets with a small group of family members. The Family Council and the Society work at different levels and with different purposes.</p> <p>Society Members have been given the opportunity to speak to the Board for 15 minutes at the beginning of the Board of Directors Meetings.</p> <p>Angela's door is open and she welcomes all of your input.</p>	<p>LMP is subsidized by VCH.</p>
	<p>Flu Season</p>	<p>The flu clinic dates begin in October for all residents, volunteers, and staff. Notices will be posted and emailed.</p>	<p>Send out notice with the flu clinic dates.</p>

	Volunteer Coordinator	We have a new volunteer coordinator. Her name is Rae and we are hoping she will be staying with us. She has a background in HR and is looking for full time employment.	
	Events	<p>Thanksgiving will be in two weeks. The Chef's are preparing a wonderful Turkey dinner. Tickets for family members and friends are available at reception.</p> <p>There will be a Halloween party on the 31st and we hope everyone will dress up. Residents will get to do some Pumpkin carving and will be voting on the pumpkins carved by the staff in each department.</p>	
	Training	We understand there are concerns over some of the staff. We provide training to the care staff to assist our residents.	
Next Meeting		October 30th at 2:30 p.m.	